Agenda Item 8A



DATE: May 1, 2025

TO: Library Board, Pima County Public Library

Pima County Board of Supervisors

Pima County Administration

Friends of the Pima County Public Library, Board of Directors

Friends of the Arivaca Library, Board of Directors

Friends of the W. Anne Gibson-Esmond Station Library, Board of Directors

Friends of the Kirk-Bear Canyon Library, Board of Directors Friends of the Oro Valley Public Library, Board of Directors

Pima Library Foundation, Board of Directors

FROM: Holly Schaffer, Community Relations Manager

Reneé Bibby, Library Services Manager Communications and Systems Office

SUBJECT: Communications & Systems Office Report, April

Continuing our ongoing promotion of <u>Desert Streams</u>, we launched a new blog series in which artists create playlists and answer some fun questions about music in general. The first in the series highlighted Engel Indo's favorites. You can find it on our website!

Our teen & tween audio interviews from the Tucson Festival of Books are <u>now live and ready to listen to</u>. There are nine in total, including with Josh Galarza, author of the Southwest Book of the Year pick <u>The Great Cool Ranch Dorito in the Sky.</u>

In recognition of Autism Awareness and Acceptance Month (April), Jana B., co-founding Synapse team member, wrote a blog post about her personal experience with autism.

We're working in collaboration with the Pima County Health Department on a blog series about specific health issues and concerns, including lung cancer, fall prevention, and universal health coverage, among others. It will be published once a month. The first in the series was about tobacco and vaping: The REAL DEAL on Vaping to Take Down Tobacco in Pima County.

Please note that because the report is coming one week early, some of our numbers will appear lower than normal.

MEDIA RELATIONS

MEDIA OUTCOMES

Check out the library's free Social Security workshop

Mia Kortright Pima County FYI 3/28/2025

Letter: Support library programs

Karen Greene / PCPL Arizona Daily Star 3/28/2025

We Recommend: 4 books with ties to Nigeria

Ravenous Readers / PCPL Arizona Daily Star 3/30/2025

Check out the library's free Social Security workshop

Mia Kortright Pima County eScoop 4/4/2025

We Recommend: Books to celebrate National Library Week

Ravenous Readers / PCPL Arizona Daily Star 4/6/2025

Letter to the Editor: Support libraries

Erin Fussell Green Valley News 4/9/2025

"I have the coolest crewmates imaginable"

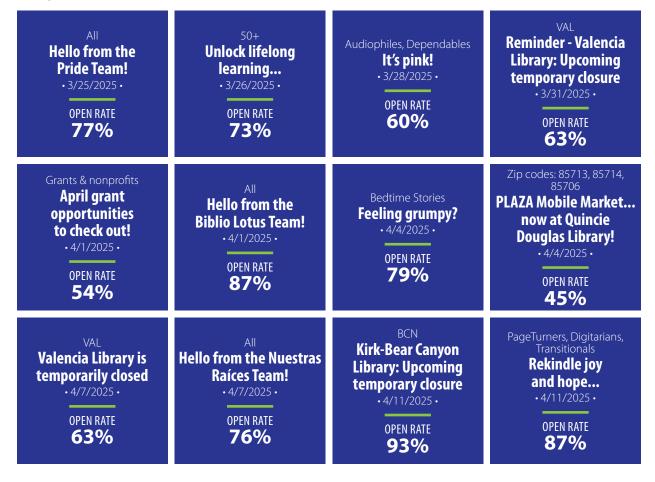
Jana Bonfield / PCPL Pima County FYI 4/11/2025

We Recommend: 4 historical fiction books with strong female characters

Ravenous Readers / PCPL Arizona Daily Star 4/12/2025

SAVANNAH MESSAGES SENT TO PCPL CUSTOMERS

Open rates vary from industry to industry, but according to current 2022 digital marketing stats, the average open rate for arts/culture/entertainment (the most comparable to library services) is 17.79%.



GRAPHIC DESIGN

Rack Cards Special Projects Flyers



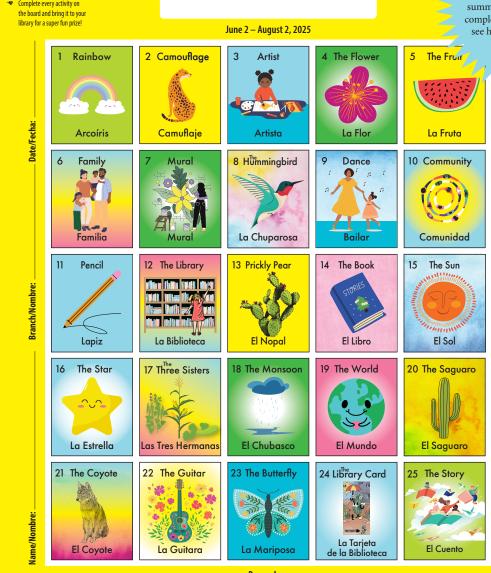
HIGHLIGHTS

How to Play

- Complete an activity on the back & check off the square on the board!
- Complete your first five squares in a row either horizontally, vertically, or diagonally and visit your local library for a small prize.
- Complete every activity on the board and bring it to your

MMM

This design will be used for summer reading. It's not yet completed but wanted you to see how great it will look!



Remember:

We're here to help! If you have questions along the way, visit your local library for support. Keep a binder, folder, or notebook of your drawings, poems, and lists so you can show us your great work. Pace yourself and have fun! Let your creativity shine.

SOCIAL MEDIA PERFORMANCE

FACEBOOK

NUMBER OF POSTS NUMBER OF POSTS

TIKTOK

INSTAGRAM

NUMBER OF POSTS

58.9K

OVERALL REACH

12K

VIDEO VIEWS

13.3K

OVERALL REACH

9.4K

452

2.5K

CONTENT INTERACTIONS TOTAL LIKES CONTENT INTERACTIONS

43.7K

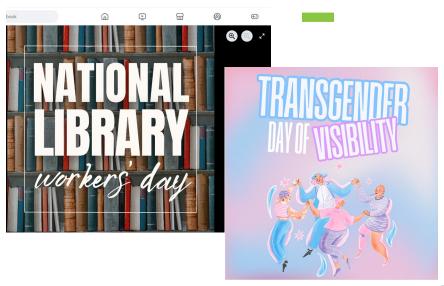
1.3K

HIGHEST REACH HIGHEST VIEWED HIGHEST REACH

4.3K

HIGHLIGHTS

92 MOST LIKED





Click the photo above to view the TikTok

WEBSITE

WEBSITE CARDS

90 Staff Lists Cards54 Event Cards

BLOGS

17 Blogs
"Go! Publish Your Story!"

PAGES

2 Page Updates

Support Us

BOOKLISTS

7.21% Booklist Clickthrough

A top book list <u>Beautifully</u>

<u>Written Romance</u>

EVENTS

1,118 Hosted Events
40,315 Event Pageviews
7.75% Event Clickthroughs

WEBSITE FEEDBACK

22 Customer Support Interactions

MESSAGE BEE

62,578 Messages Sent **74.27%** Open Rate