
DATE: June 2, 2022

TO: Library Board, Pima County Public Library

Pima County Board of Supervisors
Pima County Administration
Friends of the Pima County Public Library, Board of Directors
Friends of the Arivaca Library, Board of Directors
Friends of the Esmond Station Library, Board of Directors
Friends of the Kirk-Bear Canyon Library, Board of Directors
Friends of the Oro Valley Public Library, Board of Directors
Friends of the Pima-Green Valley Library, Board of Directors
Pima Library Foundation, Board of Directors

FROM: Karyn Prechtel-Altman
Deputy Library Director

SUBJECT: Public Services and Community Engagement Report – May 2022

Latinx Program Manager – Hassael Cazesuz

The Nuestras Raíces team discussed, in our monthly meetings, the addition of *Bilingual* stickers to our collection that was before labeled as just Spanish language material. Having this distinction, we believe, will provide the public and staff with more accurate information and help our community utilize these resources appropriately. This was a huge change for the Pima County Public Library and its efforts to provide a more equitable and dedicated service to our diverse communities.

Nuestras Raíces, alongside the Communications & Systems Office (more specifically Holly and Reneé) identified the need of having a in-house translation process to make sure all branches in PCPL are having their branch signage, newsletters and even Social Media posts translated into Spanish when appropriate and applicable. This is different from the marketing and communications that the CSO office will generate and distribute system wide since those items are already sent to a contracted translator and then vetted by the NR team. A process has been created available to all staff members through the Pima County Public Library's Intranet and the content then is sent to the CSO office and myself and we will work together to create a quick turnaround for this service. This month was the first time this was implanted and it has been successful. This will only be sustainable until the PCPL translator position is fulfilled which should be available on the next fiscal year.

The Nuestras Raíces collaborated with community partner Fox Theatre in their Latinx themed event by providing a Lucha Libre Grab n Go kit that will be distributed through the Fox Theatre to local public schools like TUSD's Davis Elementary School, which has a large presence of Latinx community. Lastly, I am happy to partake in the Tanque Verde Swapmeet outreach on May 28 in hopes to promote the Summer Reading Program as well as sign up community members with library cards. PCPL swag and books, including bilingual material, will be distributed during this event.

Library Services Manager – Paulina Aguirre-Clinch

Branch managers (and library services managers) from the Frank De La Cruz – El Pueblo, Mission, Quincie, and Valencia libraries, as well case managers from the Pima County Health Department, met with the president of the non-profit organization Liberty Partnership Kino Neighborhoods Council (LPKNC) to talk about ways to support staff and the broader community as we experience more and more drug use incidents in our libraries. This was just the first of many conversations and on-going efforts. This particular meeting focused on identifying and talking about the main issue. The next conversation will bring in other stakeholders in order to start talking about solutions.

Library Services Manager, Support Services – Kate DeMeester-Lane

As we approach the end of our fiscal year, our Collection Development team is adding new materials to our libraries at a rapid rate. We started an e-book Lucky Day collection of fiction materials. These materials are limited to one per card at a time, and only check out for a week. They will be perfect for folks looking to check something out right away for a quick read.

Library Services Manager - Sharla Ronstadt

During this period, I continued monitoring staffing and regional scheduling meetings with managers. I facilitated the Public Service Managers' meeting and assisted with the hiring processes. I helped pass out Covid-19 test kits at three libraries, did several on-site branch visits, and met with my direct reports and teams. This month I specifically assisted the manager with facilities projects and personnel management.

District 1 – Supervisor Rex Scott

Dewhirst–Catalina Library – Christine Dykgraaf

Dewhirst-Catalina Library is open once again! Customers are very happy with the new carpeting, which nicely compliments our recently repainted interior. The carpeting brightens the room and literally puts some spring in their step!

Branch staff are getting excited as this month we welcome into the meeting room some of our first local groups and library presenters in many months. So far a book club has returned and a beading group is considering our space. The summer looks promising with the return of kids as school lets out the end of this month. We are gearing up for Summer Learning by preparing crafts and the cart and materials needed to welcome young readers pursuing Oceans of Possibilities. Our first paid library presentation will be May 23.

Dusenberry-River Library – Matías Torres

Dusenberry-River Library is concluding the month of May with much anticipation for the summer. The end of *Homework Help* transitions to the beginning of our *Summer Reading* offerings. Interviews will take place this month with four teenagers from the community that will serve volunteer and page positions at our branch. Our *Teen Advisory Board* will assist with our inventory of books for *Summer Reading*. At the end of the month, our in-person *Cyber Security* program will focus on Scam Awareness. The Pima County Health Department, a Homeowner's Association, a writers group and other community members are making diligent use of our meeting rooms. The return of Indoor programming is welcomed by patrons and those averse to Southern Arizona summer.

Nanini Library – Caitlin Burns

Nanini's storytimes at Richardson Park have grown each week, with between 50-60 kids and caregivers coming from all over Tucson. The first Summer Learning kickoff event in 2 years on May 23 will feature an ocean documentary (to match the Oceans of Possibility theme), a photo

booth backdrop created by staff, and free popcorn for kids generously donated by the Loft Cinema.

Adult programs including Citizenship Classes and weekly Job Help sessions are welcoming more people back into the library while also providing crucial, personalized assistance for people pursuing avenues like Citizenship, help with resumes and job applications, and others needing to gain more tech skills to thrive in the 21st century. Nanini is now back open 6 days a week; Monday hours were extremely popular before the Tuesday-Saturday transition and staff have been hearing positive feedback from excited customers happy to see the Library's hours expand.

Oro Valley Public Library – Kaitlyn Sparks

Library hours on Saturdays at Oro Valley resumed this month. On the first Saturday, door count was 360 people; on the second, it doubled. Customer approval has been high for this change. One parent said, "Thank you. We both work and haven't been able to come with the kids, until now." Many other customers have expressed similar approval for the new hours.

This month, more community groups and community requested programs returned to the meeting rooms at Oro Valley. We welcomed the Chess Club, Wisdom Circle, Song Circle with Ukuleles, three different book clubs, Geology Club of Oro Valley, Homeschool Community Groups, and many others. We are happy to be able to meet the social, cultural, educational, and recreational needs of our community by offering our meeting rooms again.

Lori Alexander, the Library's Writer-in-Residence, began one-on-one meetings with customers at Oro Valley. Adults and teens can schedule consultations, and all spots filled up the first hour registration was open. We held our last outdoor Storytime of the season on the Children's Patio this month; children and parents were excited to participate in the songs, rhymes, stories, and bring a corresponding activity home with them before temperatures began to climb. We also participated in Pima County District Five's Period Poverty Awareness Week, May 23-29.

Wheeler Taft Abbett, Sr. Library – Meggin Kitterman

A Wheeler Taft Abbett, Sr. Library customer asked if library staff could assist her mother with a citizenship application. Fortunately, Library Associate Sheryl Orman recently created a Citizenship Corner display at the branch! A brochure for Chicanos Por La Causa was included in the display. The customer immediately called the number on the brochure to set up an appointment. Sheryl also pointed out several other brochures in the display, such as The 10 Steps to Naturalization, and gave her a copy of practice questions for the required test.

Two San Miguel High School interns who have been working at Wheeler Taft Abbett, Sr Library this year assisted with Job Help setup to learn more about the program. Once the program began, they each used a laptop to log into the library's Winway Resume program and Library Associate Sheryl Orman walked them through how to use it to create a resume. At the end of an hour, they each had a basic resume!

Library staff were invited to visit the Lemman Academy of Excellence first grade classes to share information about the summer learning program, *Oceans of Possibilities*. They amped up students to visit the library with their families to pick up their reading tracker and stickers, aim for reading 20 minutes a day over the break, choose a free book to keep, attend entertaining and educational programs, pick up fun weekly activities and receive special giveaways, and rediscover all the great resources the library has to offer. Staff shared a themed-related story and gave the teachers packets of information about the summer learning program to distribute to more than 75 students. Staff connected with their After Bell program director and discussed the possibility of visiting their camps for preschool-8th grade youth and their preschool classes over the summer.

Library staff have been busy promoting and preparing for an entertaining and educational summer learning program at our library to support youth this summer with their reading and learning so they are ready to start the next year ready to succeed! Selected programs by paid presenters are scheduled throughout the summer to entice our youth and their families back to the library to engage in diverse opportunities to learn and be entertained. Most programs are for children and their families while other programs are geared to engage tween and teen audiences, which are growing populations at our library. Weekly activities available at our library are based on the summer learning program theme to enrich and integrate their learning. Our displays will showcase the library's collection and digital resources so customers can rediscover all the library has to offer.

District 2 – Supervisor Matt Heinz

Eckstrom-Columbus Library – Kelly Wilson

We expanded our snack days to Monday through Friday this month and were able to give out over 550 snacks to hungry youth in our community. We also provided 170 Family Food bags, 300 Grab-n-Go activity kits and 40 Pima County Natural Resources activities. Our children's staff collaborated on two outdoor story times at the Martha Cooper Library to great turnouts. We expanded our hours to include Saturdays and are providing greater access to more of our community members. Our Job Help and Homework Help programs are growing every week and our children and teen computers are being used enthusiastically. We provided Summer Learning and Library resource materials to Roberts Naylor K-8 school for their curriculum night to help get our neighbors ready for Summer Learning and fun Summer Programming. We are highlighting Mental Health Awareness in our displays this month as well as Asian Pacific American Month and One Seed Pima County Crackerjack Marigold seeds.

Quincie Douglas Library – Marissa Alcorta

Staff at the Quincie Douglas Library have been participating in several outreach events. On April 23, L2 Lois M. and several other Welcome to America team members staffed a PCPL table at a Refugee Wellness Fair that was coordinated by Lutheran Social Services. The team gave away children's books in Dari, English, Spanish, French and Arabic to refugees from Afghanistan, Syria, and other countries.

On May 14, librarians Brie C. and Joseph M. had a tabling event at Utterback Middle School. This was a community block party for teens and tweens. Brie and Joseph shared library resources, and gave away books to kids. Children's librarian Brie C. also attended two more outreach events at elementary schools. She went to C.E. Rose on May 18 for a school registration event, and Cavett Elementary on May 19 for Science Resource night. At both of these events, she gave away free books and Summer Learning Program materials. At all of these outreach events, Lois, Brie and Joseph told participants about the many services that the library has to offer, including culture passes, the seed library, job help, homework help, summer programming and more.

Sahuarita Library – Betsy Langley

The Sahuarita Library has expanded hours to include Saturdays, 10am to 5 pm. The Children's patio is filled with pepper, tomato, and Pima County One Seed Crackerjack Marigold seedlings enjoying the morning sun. We're highlighting Asian American and Pacific Islander Heritage Month with an engaging book display containing contemporary fiction. The community has been really excited to return to in-person Storytime and Read to a Dog is back on Wednesday afternoons! Rex is a beautiful German Shepherd and a good listener. We're also kicking off Summer learning at the end of the month with several craft activities – button-making, pirate hats and sea creature creations!

Sam Lena–South Tucson Library – Lu Guerrero

For the month of May, the library saw a slight increase in the use of branch study rooms. Now that six foot distance is not being required at computer stations, public computer use is also steadily rising. Collection maintenance has also been a focus this month, particularly for Children's Services staff and page team. Library staff coordinate the processing, storing and distribution of PCPL's Seed Library collection and supported SL monthly programming. Sam Lena-South Tucson Library embraced a number of opportunities for programming and outreach this month, including two youth grab-n-go craft activities for pick-up onsite and at neighborhood partner site, Galería Mitotera staff participation at the first annual Día de lxs niñxs celebration. The event was achieved through a collaboration between PCPL's Nuestras Raíces, REFORMA, Arizona Center for the Book, and Galería Mitotera. The library also collaborated this month with the STOPit Coalition and South Tucson Police Department to offer a DEA National Take Back Day event, supporting the community toward the prevention of youth access to Rx drugs.

Santa Rosa Library – Victoria Villanueva

Santa Rosa Library is celebrating Cinco De Mayo with a book display and a Piñata that was donated to us by the community! The Piñata will also be used to help us kick off The Summer Learning program as well as celebrate recent graduates from the nearby schools including the graduation of several staff members.

Santa Rosa Library was also the host of The LGBTQ+ Service Committee Author talk on May 21, with guest Author Carlos Valenzuela. Santa Rosa Library was happy to support the LGBTQ+ Service Committee as they are celebrating their 25th anniversary and hopes to continue to support them in the future.

As programing returns we see an increase in numbers in homework help and excitement from the community as we unveil our Sumer Learning program plans to the public. Patrons as young as six have already started planning their visits to the library accordingly.

District 3 – Supervisor Sharon Bronson, Chair

Caviglia-Arivaca Library – Jodi Ohlson

The staff of the Caviglia Arivaca Library have spent this month preparing for the beginning of *Summer Learning* and our return to in person programming. We have taken the theme of the summer, *Oceans of Possibilities*, and turned our front patio into a beach complete with a multitude of seagulls; and, 'sand castles' made by reusing boxes of all sizes and brown packing paper. For the Summer Learning adults, I have multiple copies of Hitchcock's 'The Birds' on the shelf as well as his other films, alongside biographies and memoirs of all those involved.

The *Book Group* enjoyed *American Dirt*, and it read as true to their real life discussions with migrants who have passed through this area. All agreed that it was a perfect example of how the immigration policies of our country need to change; and several disagreed (respectfully) about what those changes should be. We also had two other adult programs: *Copper Tooling* and *Growing Mushrooms in Southern Arizona*. Everyone was thrilled to be learning new things together, and are excited for the rest of the summer.

Our *Summer Learning* opening event included a *Chalk Art Contest* on the patio for all ages, our traditional *Friends of the Library Ice Cream Social*, *pin the tooth on the shark*, *green screen pictures*, a *giant chess set*, and most importantly *many books put in the hands of readers of all ages*. Our Friends of the Library continues their generous donation of *one free book* from the Book Sale shelves to any interested reader. One child said "It Looks like Magic!" and, several adults shared their appreciation for all the reading and '*Grab and Go*' kits we created over the

past two years. It was a strong opening for the summer programs, and it was great to feel the appreciation of the community for the work we do.

Flowing Wells Library – Ingrid Trebisky

Flowing Wells Library is the site for the 5th Career Online High School graduation night. This will be the largest class to graduate up to now. The Walker Art System has been installed, and Flowing Wells Library now has an art gallery. The first artwork displayed will be from Flowing Wells High School art students and art teacher Lisa Sekulich, winners of the photography and art category in the 2022 High School Art Invitational. Flowing Wells Library was a Covid 19 self-test distribution site for two separate days. Book and informational displays this month were on Teen Mental Health and children's Asian Americans & Pacific Islanders. Giveaways were a Dia seed craft, Parks & Recreation Seed Balls, and One Seed Crackerjack Marigold. The Summer Learning Program starting at the end of May will kick off with a Mini Library Con featuring cosplay, button making, and learning how to write your name in Japanese.

Woods Memorial Library – Victoria Salajko

Job Help sessions on Fridays in the month of May saw up to four participants at a time, an increase from last month that shows encouraging growth as word spreads about this program. We were also fortunate this month to have support from a Program Instructor staff member we are hosting while the Wilmot Library is closed. One-on-one job help and tech help appointments with this staff person filled up quickly.

Woods Library also presented its first volunteer orientation session for the year. We are excited about welcoming community volunteers back to the library, to support our services this summer.

Librarians Kelly K. and Heather S. welcomed a third grade class of 14 students (plus parents) to the library for a tour, a scavenger hunt, new library cards, and a mini sing along. The students swarmed around the graphic novel section and brand new Seed Library furniture, especially.

Librarians Matt L. and Heather S. also received news this month, that they were awarded an LSTA Grant to fund a youth-led Health Action Team at Woods Memorial Library. The goal of this project is to meaningfully address the mental and physical health challenges facing youth in the high-poverty 85705 Tucson zip code by providing for literacy, arts, and advocacy opportunities that can build capacity and further participant goals. Funds will be used to purchase media arts equipment, to offer digital media training and other learning opportunities, to provide for experiential internships and peer mentoring, and to support content creation through connected learning.

District 4 – Supervisor Steve Christy

W. Anne Gibson-Esmond Station – Mary McKinney

The Friends of the Esmond Station Library held their first book sale on May 14. Nearly every visitor left with a book in hand, and many left with full bags!

A four-year-old patron who frequents the library proudly told staff that when she last visited the library, she got to choose a sticker. She said she chose the sticker that had an ice cream cone on it, and the next time the ice cream man was in her neighborhood, she gave him the sticker she had saved just for him. Staff thought that was the SWEETEST story, and after helping to check out her items, presented more stickers from which she could choose.

Joyner-Green Valley Library – Sam Hennig

Green Valley Staff have started to get back into the swing of things this month. The Children's Services staff did two outreach events and promoted PCPL's Summer Learning Program at two

different schools. They also handed out grab-n-go kits at the schools they visited in Green Valley and Amado. Tween/Teen Services staff are busily planning for outreach events to Amado that will be fun and engaging for local youth.

Adult Library-sponsored community programs were able to resume this month and they have already started to draw a crowd. Poet's Corner, Mindfulness Meditation group and Page Turner's Book Club will resume in May and the beginning of June. Throughout the summer, we will be bringing back additional adult library programs.

Also, throughout the summer, youth services staff will provide passive programming and grab-n-go kits at our library, and we will be reorienting the location of our collection to better serve the needs of our community. We are excited to see the Ocean of Possibilities that await our community and us this summer.

Kirk-Bear Canyon Library – Linde Furman

Kirk-Bear Canyon Library staff have been very busy preparing for PCPL's Summer Learning Program. We have some wonderful presenters booked throughout the summer with a wide variety of programs for all ages. A few examples of our coming program offerings are Tai Chi programs for adults; jewelry-making for teens and young adults, and one of our happiest and biggest announcements is the return of in-person storytime. Storytimes will be led by our branch Children's Librarian, Megan Hellwig, on Thursdays at 10:30 AM beginning June 2. This has been announced on our branch Facebook page and we have received many excited comments about the return of storytime from our community. We can't wait!

Miller-Golf Links Library – Kassy Rodeheaver

This month the Miller-Golf Links Library expanded their hours open to the public to include Saturdays from 10am to 5pm. With this expansion, we have seen many customers coming in to register for library cards for the first time. Customer feedback has been very positive, with people letting us know at the desk how happy they are to come to our library on the weekend.

Our Children's Librarian guided another two classes of 3rd and 4th graders through the library, helping them get library cards and start checking out library books early this month. She and our Teen/Tween Librarian have also been sending information to schools within our service area about our upcoming Summer Learning Program. Customers are very excited that we'll be having events and activities this year.

We have also accomplished a big shift of materials within our library so that our books and other Spanish language materials are now visible immediately when you walk into the library. This change is a first small step towards working more closely with the quarter of our customers who identify as Hispanic and the 3,000 people in our area who solely speak a language other than English in their homes.

Murphy-Wilmot Library – Kathy Konecny

Murphy-Wilmot is currently undergoing a facility refresh and is closed to the public. New carpeting is being installed, furniture is being replaced, and the computer lab is being reconfigured. Our Spanish collection will be moved to a higher traffic and visibility area. In addition, the staff will return to new work stations, freshly painted walls and new flooring. We look forward to welcoming customers into the refurbished building in early July.

District 5 – Supervisor Adelita Grijalva

Frank De La Cruz-El Pueblo Library – Ivonne Ramirez

In May, the Frank De La Cruz-El Pueblo Library presented several brilliant specialty library displays. The Children's area displays featured books on Asian American and Pacific Islander Heritage and an interactive lotus flower activity. The main entrance displays featured books and general resources for mental health awareness and a fresh selection of books on display from the Frank De La Cruz Collection.

Frank De La Cruz-El Pueblo Library staff made a virtual visit to the Beginner Level English Language class at the El Pueblo Adult Learning Center. The visit used resources available on the Pima County Public Library YouTube Channel to give an engaging talk about the library resources, the seed library, and the bookmobile, among others. The "Welcome to the Library" video, in particular, was an insightful tool to get the experience of a library tour in a virtual setting: <https://www.youtube.com/user/pimacountylibrary>

This library continues to experience issues with public safety, drug use, and incidents related to inappropriate use of facilities, however, the community has also demonstrated a continued interest in accessing the library services at this location and in the bilingual support and diverse resources that we provide. In turn, the Frank De La Cruz-El Pueblo Library staff have participated in basic workplace trainings required to perform daily library tasks, as well as additional trainings on harm reduction around fentanyl and opiates, which are the most prevalent drug found by Tucson Police in this area, and trainings on mental health and serving the public with compassion while maintaining best safety practices for the public and themselves.

El Río Library – Jeff McWhorter

The El Río Library has expanded hours to be open Mondays, Tuesdays, and Thursdays from 10AM to 6PM and on Fridays from 10AM to 5PM. The branch remains closed on Wednesdays and over the weekend. The patrons of the library have responded with relief and joy that their favorite library is now open again with more regularity. Whereas staff fielded questions about expanding hours and criticisms related to picking up materials multiple times each day prior to being open more frequently, now staff only hear patrons sing the library's praises.

With the expanding hours also comes the expansion of staff. A new Library Page Intern has joined the team and another will be added soon. The approach of Summer Learning and the potential for programming in the near future has everyone's spirits high. This past month the branch provided pleased patrons with Día de Niño Grab n' Go Kits and free books also associated with Children's Day. Marigold/Cempasúchil One Seed packets were also very popular with patrons this month. The Seed Library at El Río continues to be a big draw and the computer lab has stayed very busy with regulars and patrons seeking job help.

Himmel Park Library – Heather Ross

Himmel Park Library is now home to a Chinese language collection! The Chinese Cultural Center donated a set of 27 books in Mandarin Chinese, and they will circulate like any other library item. Customers at other locations can also request them. Some books are only in Chinese, and some are bilingual in Chinese and English. This collection will serve the Chinese-speaking population of Pima County, as well as those wanting to learn Mandarin Chinese.

A man came into Himmel Park Library, interested in checking out the One Seed marigolds, but he didn't have a library card yet. Library staff created a card for him, and he exclaimed, "This is my first library card ever! I wasn't going to get a card until I saw you had seeds. I love to grow things!" He was thrilled to discover our catalog of available seeds, checking out ten packets and then asking his girlfriend to check some seeds out, too, so they could complete their garden. He left thanking us repeatedly for introducing him to the joy of the Seed Library. It is always a pleasure to connect new library customers with their interests, and to show them the variety of opportunities for learning and discovery at the library!

Martha Cooper Library – Tara Foxx-Lupo

An avid Star Wars fan, the Martha Cooper children's librarian planned two great opportunities for kids and families to enjoy a celebration of May the 4th, also known as Star Wars day. On the morning of May 4th parents and kids were invited to a Star Wars themed outdoor Storytime event. Fun rhymes and songs were adapted to fit the theme and attendees had a great time at this unique Storytime. That afternoon the after-school crowd was invited to create a light saber out of pool noodles and duct tape. The light sabers were a big hit and the kids enjoyed having a great time playing outdoors with their friends on the library grass. Other crafts with a tie in to the theme were also available and the event was a success with the children who visit the library regularly in the afternoons.

Due to the popularity of the first event, the Garden District Neighborhood Association has scheduled another installment of the Tucson Repair Café. This fun community event invites locals to bring in small electronics and appliances to participate in attempts to repair them and avoid sending them to a landfill. The event is sure to be a good draw and another success. Customers are already asking about it just from the word of mouth after the first event. Martha Cooper staff appreciate these partnership opportunities with the GDNA and look forward to more of them after our remodel and expansion in the coming year.

Richard Elías-Mission Library – Vicki Lázaro

May has been a whirlwind of preparation and increased customer patronage at Mission Library! All of our public computers are now available for use and are now always full. Accessing these resources by our community helps close the digital divide for those who cannot afford internet or digital devices for themselves and their families.

We are preparing for our Summer Learning Program and encouraging families to attend the upcoming events we have in June for all ages, kids to adult. We are looking forward to the book giveaway event coming soon and seeing more kids of all ages checking out the library this summer.

In addition, we have just welcomed our first Young Adult Volunteer since before the pandemic started. We are looking forward to assisting Young Adults with their student resume by teaching them valuable job skills and giving them the opportunity to earn volunteerism hours.

In the beginning of May, staff participated in a Día de lxs Niñxs event with community partners Galería Mitotera. Over 700 books were put in the hands of children and fun was had by all watching the storytellers, mariachis and puppet show.

Southwest Library – Ray Baca

Southwest Library has been tending to its beautiful gardens. Everything from poppies to flax seeds are blooming and seeding from seeds gathered from the Pima County Library's Seed Library. The Library's *green thumb*, Eden, has been working with Tweens and Young Adults at the Library, teaching them how to harvest seeds, plant and grow nature in the front landscape planters. This is a welcoming sight to visitors of Southwest Library.

Southwest Library also continues to offer its GED Assistance program, helping our community succeed for future endeavors. Patrons are offered one on one tutoring from a Library Program Instructor who has a background in teaching.

Valencia Library – Paulina Aguirre-Clinch

The youth services team at Valencia Library put on a great outdoor storytime for the Mission Manor Head Start, which included a live-action play that was a hit with the kids. Here are some of the awesome comments emailed by the teachers: "Good Afternoon! Wow, it was great the

families enjoyed the story time. A million thanks, to all for your passion and dedication to the love of literacy. Once again we appreciate you.”

The Job Help library program instructor at Valencia Library shared the wonderful news that one of her patrons got a job! It was all very serendipitous as the patron just happened to be in the library and was curious about what our instructor meant by Job Help. He told her he was a photographer and that he was looking for work because they had stolen all of his equipment and he needed money to replace it. She right away helped him look for openings and he applied for a transportation position. He immediately went to drop off the application but came back to the library because they were not accepting applications in person. Our instructor helped him fax the application over to the business. He got an interview the next day and he ended up being offered the job within hours of the interview. He immediately headed to Valencia Library to let the instructor know the great news and to thank her for all her help.