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**DATE:** April 7, 2022

**TO:** Library Board, Pima County Public Library

Pima County Board of Supervisors  
Pima County Administration  
Friends of the Pima County Public Library, Board of Directors  
Friends of the Arivaca Library, Board of Directors  
Friends of the Esmond Station Library, Board of Directors  
Friends of the Kirk-Bear Canyon Library, Board of Directors  
Friends of the Oro Valley Public Library, Board of Directors  
Friends of the Pima-Green Valley Library, Board of Directors  
Pima Library Foundation, Board of Directors

**FROM:** Karyn Prechtel-Altman  
Deputy Library Director

**SUBJECT: Public Services and Community Engagement Report – March 2022**

The Library's presence at the Tucson Festival of Books was wide reaching this year. The Nuestras Raíces venue hosted over 20 authors at ten different programs throughout the weekend. A collaboration with the Pascua Yaqui Tribe allowed us to introduce the festival to over 100 Yaqui community members. The Library also facilitated the annual recorded Author Interviews by local teens. The interviews can be found on our website at [library.pima.gov/teen](http://library.pima.gov/teen).

The celebration for the renaming of the Frank De La Cruz El Pueblo Library was held on Friday, March 4. The attendees included government leaders, library leaders, former library staff and representation from numerous community organizations. The open air event included speeches and grab-and-go activities for families.

The Public Art at the Sahuarita Library has been installed. Artist Chris Lasch created a beautiful tile mosaic which is hung along the inside periphery of the library. It adds a layer of color and depth to the library and is worth the trip to Sahuarita just to get a look.

**Latinx Program Manager – Hassael Cazesuz**

The Nuestras Raíces team working alongside with Margie Farmer, Beth Matthias-Loghry, Amy Rusk and with the collaborations with Many Nations, Program Collaborators in Residence and PCPL staff, witnessed the success of the Nuestras Raíces tent at the 2022 TFOB. All of the hard work collectively done by all parties was in full effect Saturday and Sunday with engaging panels, plenty of audience participation, distribution of Grab n Go kits and free books, and the inclusion of more diverse community participation. The latter could not have happened without the hard work from the Program Collaborators in Residence and the collaboration with the Many Nations team to facilitate the participation from PCPL's Native community members at the TFOB.

Moving forward, the Nuestras Raíces team is gearing up to start planning and working towards programming for Día de los Niños/Día del Libro yearly event. Grab n Go kits and a book giveaway will be a part of programming to celebrate literacy and our youth in Pima County. This will be occurring during the month of April.

### **Library Services Manager - Sharla Ronstadt**

During this period, I started training a new Substitute Librarian Supervisor to assist with managing Substitute Librarian communications and timecards. I coordinated and hosted six regional meetings with library managers to discuss staffing needs, schedules, and library hours and submitted a report of recommendations for feedback. The In-charge Team continues to meet to update training materials for in-charge librarians, and the team members are now taking on the role of managing the agenda. In addition, this month, I assisted in reviewing how to secure additional staffing so we can expand hours at the El Rio library

### **Library Services Manager - Amy Rusk**

The highlight of March was the Tucson Festival of Books, which was the culmination of months of work. Our efforts to engage approximately 120 Pascua Yaqui tribal members were successful; and three busloads of Tohono O'odham tribal members attended the festival this year because of the increase in presentations by indigenous authors.

Regional meetings this month for managing librarians - to help gauge when and how the system should expand its hours - have afforded everyone insight into each library's circumstances and challenges.

Also in March, the Santa Rosa Library came under my management umbrella. I am enjoying the opportunity to work more closely with its new managing librarian, Victoria Villanueva.

### **Program Manager for Literacy and Connected Learning – Kendra Davey**

March was a busy month for CEO office staff. Leila Duncan attended the Southern Arizona Science and Engineering Fair STEM Expo. 250 children and families had fun trying out a probability activity. Carl Murdock worked with six teen groups at the Tucson Festival of Books to interview YA authors. The event went very well and the audio interviews will soon be posted on PCPL's Sound Cloud and YouTube channels. Finally, the annual High School art competition occurred in March. Submissions were virtual this year. Submissions can be viewed on PCPL's Flickr site: <https://www.flickr.com/photos/pimacountypubliclibrary/albums/72177720297286774>

### **Program Manager for Workforce and Economic Development – Ken Zambos**

Career Online High School continues to welcome new students this month by carrying on with its three-step scholarship award process. Staff are excited about the recent uptick in numbers in every step of the process! Upon submitting an initial application for the online high school program, Pima County residents who are 22 years of age or older and can get a library card with our library system get filtered through to the second step, the two-week prerequisite course, and finally to the virtual interview with library staff. Given the increase in new applications, more students have been able to move on through the second and third steps of the process, resulting in more student interviews and scholarship awards since the year began!

Our recent interviewees have expressed different ways of finding out about the program, including word of mouth within the community. Some have mentioned hearing about it through other students currently enrolled in the program or seeing recent graduates celebrate their accomplishment on social media! Interviewees shared how excited they were to find out about this opportunity to get their diploma at an older age, and not wanting to pass it up.

Career Online High School staff are incredibly grateful that the word about the program is spreading among students by sharing their successes and motivating other members of our community to apply.

## **District 1 – Supervisor Rex Scott**

### **Dewhirst–Catalina Library – Christine Dykgraaf**

This March at Dewhirst-Catalina Library we are welcoming in our first meeting room users in almost two years. Our patrons are so happy to be able to come and meet here in cool peace and quiet. We look forward to having tried and true and new users take advantage of our space.

We have handed out over 68 craft kits in March. They continue to grow in popularity. This month our own crafts were joined by a very STEM-perfect Parks and Rec craft about camouflage in nature. Staff at Dewhirst-Catalina Library are just beginning to prepare for the Summer Learning program as well, so stay tuned!

### **Dusenberry-River Library – Matías Torres**

Dusenberry-River Library will enter this spring with much resiliency and optimism. In person *Homework Help* will be available just in time for the end of this school year. We are actively exploring outreach events with local partners. Our popular virtual *Code Club* will return later this season. Members of our *Teen Advisory Board* participated in an in person panel at the Tucson Festival of Books interviewing up and coming author. In addition to virtual cultural events such as *Art in the Afternoon* and *Author Talk*, we are moving forward with digital literacy proposal with an emphasis on Cyber Security for Adults. We will continue successful grab and go activities that originated with our new Seed Library. A homeowner's association has joined the ranks of writer's group to occupy continuous space in our reopened meeting room. On two recent occasions, patrons of Dusenberry-River took the time to laud the overall library system's effectiveness during this Pandemic. "Heroic" and "Lifesaver" among the descriptive words used to much affect.

### **Nanini Library – Caitlin Burns**

Nanini Library children's services staff are excited to be planning for their first storytime in over two years. One will be hosted at a nearby community park while the second storytime will start when in-person programs can resume in library buildings again.

Job help is starting in April, and Nanini is lucky to welcome back a beloved volunteer who has helped countless customers create resumes and CVs, submit job applications, and improve their tech skills.

### **Oro Valley Public Library – Kaitlyn Sparks**

Our patrons are excited to see in-person programming start up again! This month we hosted the first session of *Let's Read a Classic* on our patio, in which a retired professor led a discussion on the first half of *North and South* by Elizabeth Gaskell. The group will discuss the second half of the novel in April. Our digital literacy classes began at the end of the month with classes available on Libby, Library Resources, and Tech Savvy Tips.

The Friends of the Oro Valley Public Library held its annual Spring Book Sale. More than 60 volunteers kept busy helping with setting up, tearing down, cashiering, and more. On average, each Spring Book Sale raises \$15,000, to benefit the library.

Our gardening display in the center of the library was very popular this month as well as the seed library. Seeds have been flying out the door, and staff are working hard to keep up with demand. We set up a permanent Spanish display at the front of the library, including materials for all ages; staff have been delighted to see people stopping to look at the materials and check some of them out.

In the children's room, we have received several compliments about the picture books and readers being front-faced with more regularity. A few parents took time to stop by the front desk

on their way out to thank staff specifically for separating the non-fiction readers into their own section and putting them next to the fiction readers. One woman in the children's room commented to our librarian, "I just love spending time in the children's room. I can feel how much you care when I am here. The displays and organizing make me want to look at things. You offer so much for us. Thank You." A little boy liked the children's section so much that he cried when he had to leave. His mom said, "I know it's hard. I love the library too, but we will come back soon."

#### **Wheeler Taft Abbott, Sr. Library – Meggin Kitterman**

Wheeler Taft Abbott Library's Senior Children's Librarian connected with a local elementary school to distribute library card applications to all of their 540 students during Love of Reading Week in February. Staff have noticed an uptick in families visiting the library to get their child a library card for the first time or a replacement card to reactivate their library account.

The Teen Services Librarian continues to cultivate a welcoming, inclusive environment for community youth, building relationships with nearly 40 tweens and teens, many of whom attend the neighboring charter school, Leman Academy of Excellence. She also connected and met with an English teacher at Marana High School to discuss ways to support her 11<sup>th</sup> grade students. The current collaboration plan includes two in-person outreach visits, impacting 80 MHS students who will become library card holders and receive instruction in using several databases and other digital resources PCPL offers.

#### **District 2 – Supervisor Matt Heinz**

##### **Eckstrom-Columbus Library – Kelly Wilson**

This month our staff prepared a selection of outreach materials for Borman K-8 school, to help re-introduce our neighboring community to library resources. On March 5, Columbus staff participated in Pima County Cares Resource Fair where we shared grab-n-go activities, Seed Library seeds, free books and library information with hundreds of attendees at Freedom Park. We also had two staff members assist at the annual Tucson Festival of Books with our Many Nations and Nuestras Raices Affinity teams to great success.

Our after school snacks and Family food bags programs remain very popular with our community. We will expand to five days per week for snacks as we have seen an uptick in demand with kids returning to use the library more every day.

We honor Women's History this month with multiple displays and offerings of relevant materials for our customers' enjoyment.

##### **Quincie Douglas Library – Marissa Alcorta**

We have continued to support the community in the area with our snack program and pantry items. Staff have continued to go biweekly to the food pantry at the Community Food Bank to pick up snacks for youth and other pantry items for our customers that may need some a little extra help and experiencing food insecurity.

This month is one of big changes as our location will be closed to the public from March 21-mid April for a carpet replacement project. New carpet will be installed in the public area, including study and meeting rooms. We will have some painting refresh in computer lab and study room, new furniture for customers (including lounge chairs and sofa), new furniture for public computers, and new end caps on shelving units. Some staff will be on hand as we will continue to have book drop open and delivery and UPS drop offs. Other staff will be working at other branches such as Valencia and Mission, to help fill in some gaps with their staff needs. We look

forward to the new changes in the public space and think the community will be excited to use a newly refreshed space when we reopen.

#### **Sahuarita Library – Betsy Langley**

We had an exciting month watching our new public art installation by Chris Lasch – a beautiful tile mosaic – go up along the inside periphery of the library! It adds a layer of color and depth that continues to amaze our customers. We've also been celebrating Women's History Month with engaging displays for children and adults. In anticipation of the Tucson Festival of Books, we featured these amazing authors' books in multiple displays throughout the library. Our Seed Library coffers are filled to the rim with Spring seeds ready to check out! Sahuarita staff were happy to get out in the community and read books to students in multiple classrooms at the Anza Trail School while sharing information about the library system. Library manager, Betsy Langley, also gave a short presentation to a group of Sahuarita principals and we look forward to future collaborations. Children's library staff from around the state came down to visit and participated in a Summer Reading workshop sponsored by the Arizona Library Association to learn new strategies and ideas for programming.

#### **Sam Lena–South Tucson Library – Lu Guerrero**

Sam Lena-South Tucson Library has seen increase in study room use by the larger community in March. Customers enthusiastically welcomed the resumption of Interlibrary Loan services. Library staff continues to receive positive and heartfelt feedback from customers in search of Spanish-language reference services.

The library has resumed outreach activities, in partnership with community groups. Staff and volunteers will be participating in Cyclovia Tucson, utilizing the branch Bookbike to distribute free reading materials to community members of all ages. Staff is also resuming book bike visits to nearby Little Free Libraries to restock the sites with reading material.

#### **Santa Rosa Library – Victoria Villanueva**

March welcomes Santa Rosa Library with the return of meeting room use, Job Help and Homework Help. All services that have been long awaited for by the community. Also long awaited was the return of the Festival of Books. In anticipation, Santa Rosa Library created a display of the variety of authors that would be present at the festival, as well as posted a video of staff picks from the authors that would attend. Elma Shaffer was then able to meet the Author of her staff pick face-to-face at the festival, and shared her interaction to social media.

Grab and go Activities continue to be very popular with over 90 activities handed out. Children and families are excited to have new projects to work on at home. The snack pantry also continues to be very popular with patrons of all ages, needing multiple restocks throughout the day.

### **District 3 – Supervisor Sharon Bronson, Chair**

#### **Caviglia-Arivaca Library – Jodi Ohlson**

In March, the Caviglia Arivaca Library was thrilled to welcome a new Adult Page Intern, Merrilee Steely. Merrilee is working on her Masters in Library Sciences at the University of Arizona, and brings a wealth of library experience and creativity to the library. Merrilee's first book display featured mysteries and true crime titles under the heading of *Beware the Ides of March*. We also had displays for *Women's History* and a *Pawsome* display that featured dogs as main characters. Our final *Arivaca Reads* title was *The Last Ballad* by Wiley Cash; and, next month the Caviglia Arivaca Library Book Group returns to discuss *The Elegance of the Hedgehog* by Muriel Barbery.

The Caviglia Arivaca Library Book Group and the Friends of the Caviglia Arivaca Library joined forces and purchased the books for the book group, after which the copies will be donated to the library. The Friends of the Caviglia Arivaca Library meeting welcomed two new members this month, which brought an exciting energy into the meeting.

Our *Grab 'n Go kits* celebrated *St. Patrick's Day* and taught *Tube Knitting*, and about centrifugal force using an *Air Spinner kit*. For the most part, patrons are thrilled that the mask mandate has ended and we are seeing an increase in traffic as the weather warms up. Birders from all over have been visiting, and it is nice to see the *Birding Backpacks* being checked out for the Spring Bird/Hawk/Buzzard/Quail Counts and hikes to the Cienega in Buenos Aires National Monument, conveniently located across the street.

### **Flowing Wells Library – Ingrid Trebisky**

This has been an exciting month as things are gradually going back to normal! The children's librarian was able to share library resources in classrooms at both Homer Davis and Laguna Elementary Schools. Meeting Rooms are back in business and the first group to book was the Pima Library Foundation for committee and board meetings. Job Help and Homework Help programming started up, and computer classes as well as outdoor story times will be coming in the very near future. Staff created children's and teen Women's History Month displays, and an En Español book corner was set up in the lobby.

### **Salazar-Ajo Library – Daniela Buchberger**

During the month of March, the Salazar-Ajo Library has continued to see an increase in patronage of the building. We are continually receiving praise for the library's welcoming environment and thoughtful displays. The staff have been taking great care to highlight salient and relevant library materials that pique the patrons' interests.

The Library Technology department in collaboration with Pima County IT deployed replacement computers for all staff and publicly accessible computers to ensure our library computers were up to date and functioning well to continue to serve the community to the best of our ability.

The library has seen an increase of patronage by our younger community members and we are able to provide them with grab and go activities.

We began a new collaboration with the Ajo CSA, which is now stocking a food pantry inside the library. Customers can come in and obtain much needed emergency food supplies during our regular business hours.

### **Woods Memorial Library – Victoria Salajko**

An Outdoor Storytime, the return of homework help, and a continued increase in the number of weekly visits were highlights of this last month at the Woods Memorial Library.

Our children's staff collaborated with Literacy Connects to present an outdoor storytime in the International Rescue Committee's Literacy Garden. Families enjoyed a variety of garden themed books and activities, followed by a free book and seedling giveaway.

Woods Library staff also began offering homework help for students, and we plan to continue to offer this service until the end of the semester in May.

The final and crowning piece of the Woods Library refresh was installed this month: our new service desk! The new desk features articulating height, plenty of storage, and a new location between the new book displays and the hold shelves. The end of March saw us reach our 9th week since reopening to the public after our refresh. Our gate count numbers are still increasing week to week, with an average increase of 222 more people each week than the week before.

## **District 4 – Supervisor Steve Christy**

### **W. Anne Gibson-Esmond Station – Mary McKinney**

Civano Middle School student artwork previously shown at Vail Pride Day was on display the library lobby during March. The library display is also featured on the Civano Middle School Artwork Facebook page.

Vail School District's spring break coinciding with the mask mandate being altered to recommended status resulted in some very busy days at the library with many people visiting for the first time.

### **Joyner-Green Valley Library – Sam Hennig**

Joyner-Green Valley Library celebrated Women's History month with a non-fiction display about women who made significant contributions to history. Children's staff put together a passive programming interactive display regarding nature that was a huge hit with children and their families.

Multiple staff from Green Valley helped out during the Festival of Books and contributed to its success once again.

The library has remained busy this month and continues to attract new visitors. As technology help continues to be one of the highest priorities at our branch we are looking forward to welcoming back some volunteers to assist patrons with navigating the computer and intranet, and with faxing, copying and printing services. Multiple groups have begun to use our meeting room space and many patrons have expressed their gratitude that many of the services this community needs and loves have begun to return.

### **Kirk-Bear Canyon Library – Linde Furman**

Kirk-Bear Canyon Library is pleased to soon celebrate the one-year anniversary of our gorgeous mural, *Southwestern Storytime*, painted by local muralist Joe Pagac. The mural was paid for by Friends of the Kirk-Bear Canyon Library through a generous donation from Hughes Federal Credit Union. In April, we will have special coloring sheets available to distribute that feature some of the highlights of the mural. In addition, we will have special commemorative bookmarks that were made to mark the occasion. A plaque naming the mural and those who helped bring it to life will soon be installed.

Honor book sales at our library have also begun again. Friends of the Kirk-Bear Canyon Library stock a display near our hold shelf regularly with new items. Customers have been shopping is regularly and are enjoying seeing books for sale again at our location.

### **Miller-Golf Links Library – Kassy Rodeheaver**

Miller-Golf Links Library starts Homework Help assistance this month. K-12 students get support to start their homework and understand any written homework instructions their teachers' provide. Staff are modeling growth mindset practices that will help students develop their own identities as capable, lifelong learners.

This month our displays feature books and other resources for Disability Awareness Month and Women's History Month. Digital art from Civano Middle School is being displayed in the Teen Space and along with some metal-work art in the front lobby.

All permanent staff got hands-on learning with the newly refreshed Digital Literacy Kit so that we can more confidently help our customers download eBooks, eAudiobooks, and streaming video in Hoopla and Overdrive/Libby. They got to practice these services using an iPad, a Kindle Fire,

and an Android device so they can be as prepared as possible to help our customers use these services.

### **Murphy-Wilmot Library – Kathy Konecny**

Murphy-Wilmot is pleased to now offer a One-on-One Library Resources program. Customers needing assistance on library resources ranging from Kanopy's streaming video services, Overdrive's digital downloads, to resume building tools may now reserve a 45-minute appointment with trained library staff to get individualized assistance. Our first customer signing up for the service described it as "wonderful." We expect this program to become one of our most popular and impactful services.

In preparation for expanded programming services, Murphy-Wilmot staff from all classifications attended in-person Job Help training in March. Staff learned how to conduct a reference interview in order to streamline and enhance our customer's job seeking experience. They learned about the trending web-based job aggregators that are recommended in assisting customers. They overviewed the different resume-building tools on the market and learned how to use the library's WinWay resume software. Staff found the training informative and motivating.

### **District 5 – Supervisor Adelita Grijalva**

#### **Frank De La Cruz-El Pueblo Library – Ivonne Ramirez**

March was a wonderfully eventful month at Frank De La Cruz-El Pueblo Library. The library hosted its long-awaited Renaming Celebration. In addition to library leadership and Frank's former library- and community colleagues, several community partners and community leaders were in attendance, including among others, Make Way For Books, Outstanding Librarians Association (OLA), Familias Unidas Gaining Access (FUGA), The Office of Congressman Grijalva, The Sunnyside Foundation, Mariachi Aztlan de Pueblo High School, Pima County Justice For All (PCJA), the University of Arizona Public Health Interns supporting the Frank De La Cruz-El Pueblo Mural Project, Pima County Supervisor and Vice Chair Adelita Grijalva, in addition to representatives from the offices of City Councilmembers Lane Santa Cruz and Richard Fimbres. The open air event was well-attended and speakers honored Frank De La Cruz' legacy and the community history at the El Pueblo Neighborhood Center.

Inside the library, the two featured book displays at the entrance highlighted materials from the Frank De La Cruz Collection and books to honor Women's History month. Featuring this entryway display in conjunction with the monthly bulletin board display designed by the San Miguel High School Interns has increased the use of the library materials and improved the visibility of special items in our collection.

On the library services side, staff have continued to be outstanding support for library users. This includes providing Job Help and Tech Help and. Special Kudos this month went to Library Technical Associate Kenia for going above and beyond, who stepped in to support an elderly patron working with his email late in the day. After several staff tried to help, but just could not solve the problem, staff suggested he call the company directly to troubleshoot the retrieval of his restaurant membership rewards coupon. The person on the other end of the call was horrible, rude, and not helpful at all. He went so far as to hang up on the elderly gentleman calling for customer support. Kenia heard this exchange and was very upset by the customer service. She called the customer service back on the gentleman's behalf and explained that we did everything on our end to solve the issue through email and through their website and it was now their responsibility to provide a solution. Kenia was polite, and friendly but firm and was able to make sure the customer was happy with the outcome. Interactions like these have helped us build trust between library users and the library and show why the public



has confidence in the competence and care that the Frank De La Cruz-El Pueblo Library staff contribute to support the community in small and large ways.

**El Río Library** – Jeff McWhorter

El Río Library continues to be open abbreviated hours on Monday, Tuesday, and Thursday from 10AM to 1PM. The three days that the library is open for these hours still see brisk patronage. The computer lab is generally full, patrons are picking up their reserves, and staff is diligently curating the collection. Patrons still ask daily about the possible expansion of hours and programming. Conversations and processes are in motion to soon staff and open the library adequately to meet the needs of the surrounding community.

**Joel D. Valdez Main Library** – Em DeMeester-Lane

Joel D Valdez Main library has resumed programming beginning with Job Help. The staff of Ignite, PCPL's business and grant services, are proud to present weekly Job Help Tuesday afternoons in the Catalina Room. Summer Learning will bring even more programming and our staff are thrilled to start going back out in the community with Bookbike visits to local Little Free Libraries to donate extra books we have been holding on to during the COVID-19 pandemic.

The 17 planters out in front of the library are getting a refresh in partnership with the Pima County Plant Nursery and the University of Arizona Ecological Restoration Club. We have now had 2 workdays: one in late February to pull plants and to amend the soil while our second workday was April 22 in recognition of Earth Day weekend. We had a total of 17 student volunteers masked and ready to plant.

**Martha Cooper Library** – Tara Foxx-Lupo

Martha Cooper library hosted over 40 Afghan refugees in a special visit arranged by library staff and staff from the International Rescue Committee. Families came to learn about the library, get library cards and enjoy the library park area. Staff provided jump ropes, Frisbees and other fun outdoor toys while the other attendees went on tours of the library interior and services. Tours were smaller groups and were staggered throughout the visit to ensure distancing and safety were at the forefront. The visit was a great success and many got library cards to begin using library books and materials.

Homework and Reading help are back at Martha Cooper library after a long hiatus. Staff are happy to offer this important and valued programming again. Library Program instructors are available to help kids and teens with homework in any subject. To compliment this program, skill sheets developed by library staff are available to send home with parents who want to support their kids learning at home.

Programming is not just for kids and teens and this March Martha Cooper library has reintroduced our Job Help program. One day each week Job seekers can come into the library at the advertised time to get help with refining resumes, navigating employment postings, filling in applications and anything else that might come up for those seeking employment.

**Richard Elías-Mission Library** – Vicki Lázaro

Richard Elías-Mission Library is happy to report we have had a great influx of patrons during March. As part of building a sense of community, our entrance display has currently evolved into a gallery, displaying our littlest patrons' artwork done on bi-lingual coloring page prompts such as 'My favorite book is...', 'What makes me happy is...', 'My favorite person is...' etc. These drawings have put a smile on many patron's faces as they enter and exit and the kids (and parents) are so proud to be featured. In our computer area, we have assisted many persons in our community with online job applications, homework and food and housing resource assistance. Our Young Adult visiting population has been increasing with an elevated interest in topics such as managing anxiety, stress relief and personal development.

To prepare for the upcoming Job Help and Homework Help programming, Staff have been taking training courses and preparing the spaces for the programs. In addition, the Staff continues to feature important and relevant topics in the library's book displays such as disability awareness, women celebrated for International Women's Day month and books in Spanish. We also continue to assist patrons with our community partner AARP. We help patrons with obtaining online appointments for the AARP tax program and handing out the AARP tax packets.

**Southwest Library – Ray Baca**

This month, the Southwest library collaborated with our Many Nations affinity team to provide Grab 'N Go activities to a neighboring school. In total, the Southwest and Many Nations staff put together 230 felt projects. The students at Lawrence elementary were extremely excited to have a fun activity to do.

We have also noticed higher traffic in the library especially with computer usage. For the first time since the beginning of the pandemic, all of our computers are being used on a regular basis. We have even needed to use the sign-up station to put patrons in queue.