



DATE: March 3, 2022

TO: Library Board, Pima County Public Library

Pima County Board of Supervisors
 Pima County Administration
 Friends of the Pima County Public Library, Board of Directors
 Friends of the Arivaca Library, Board of Directors
 Friends of the W. Anne Gibson-Esmond Station Library, Board of Directors
 Friends of the Kirk-Bear Canyon Library, Board of Directors
 Friends of the Oro Valley Public Library, Board of Directors
 Friends of the Pima-Green Valley Library, Board of Directors
 Pima Library Foundation, Board of Directors

FROM: Karyn Prechtel-Altman
 Deputy Library Director

SUBJECT: Circulation and Activity Measures: January 2022

	January 2022	January 2021	Percent Change
Circulation and Visits			
Circulation - Physical	174,689	88,298	98%
Circulation - Digital	180,053	199,609	-10%
Gate Count	172,081	0	
Website Visits	322,773	314,068	3%
Cardholders			
Active Cardholders	118,708	129,659	-8%
Total Cardholders	279,060	313,298	-11%
Percent Active Cardholders	43%	41%	
Computer Use			
Computer Sessions	20,266	0	
Computer Sessions per Available Computer	69	0	
Virtual Reference Service*			
Chat Service - Number of Chats	1,442	696	107%
Email	350	1,236	-72%
Phone	2,331	2,015	16%
Mail	212	112	89%
Programming			
Number of Virtual Programs	154	179	-14%
Virtual Program Attendance	1,080	949	14%
Number of In-Person Programs	239	201	19%
In Person Program Attendance	9,161	6,570	39%

* All chat service and the majority of phone reference is provided by Unique Management.

Library Advisory Board Activity Report
January 2022

BRANCH	Physical Circulation	Computer Use	Gate Count	Number of Programs	Program Attendance
Bookmobile / Books by Mail	602		140		
Caviglia-Arivaca	726	31	345	4	15
Dewhirst-Catalina	2,495	221	1,396	0	0
Dusenberry-River	12,460	484	6,621	9	70
Eckstrom-Columbus	4,404	1,688	6,965	9	317
El Rio	832	52	666	2	25
Flowing Wells	4,411	1,338	8,056	24	1,052
Frank De La Cruz-El Pueblo	411	513	3,343	0	0
Himmel Park	11,523	644	8,181	2	30
Joel D Valdez Main	5,585	2,169	19,196	23	136
Joyner-Green Valley	12,729	979	10,571	2	24
Kirk-Bear Canyon	9,482	396	5,675	3	130
Martha Cooper	4,114	939	5,693	20	705
Miller-Golf Links	13,760	903	8,074	1	60
Murphy-Wilmot	15,038	1,860	12,452	7	1,116
Nanini	15,050	889	7,579	3	290
Oro Valley	18,526	675	17,931	0	0
Quincie Douglas	1,976	743	5,718	23	363
Richard Elias-Mission	4,686	1,096	6,399	20	288
Sahuarita	5,484	450	4,710	0	0
Salazar-Ajo	2,107	256	3,794	3	18
Sam Lena-South Tucson	341	630	2,389	24	211
Santa Rosa	378	718	4,070	20	2,023
Southwest	620	264	1,630	20	110
Valencia	2,874	1,076	4,790	19	2,078
W. Anne Gibson-Esmond Station	6,237	145	2,161	0	0
Wheeler Taft Abbett	11,117	970	12,602	1	100
Woods Memorial	782	137	934	0	0
Web Renewal	5,939	0	0	0	0
Adult Services	0	0	0	123	1,006
Youth Services	0	0	0	31	74
TOTALS January 2022	174,689	20,266	172,081	393	10,241
TOTALS January 2021	88,190	-	-	380	7,519
Percentage Change	98%			3%	36%

Woods Memorial was closed January 1-24, 2022.

Library buildings were closed to the public January 2021. Services were provided curbside.