
DATE: December 2, 2021

TO: Library Board, Pima County Public Library
Board of Directors, Friends of the Pima County Public Library
Board of Directors, Friends of the Pima-Green Valley Library
Board of Directors, Friends of the Kirk-Bear Canyon Library
Board of Directors, Friends of the Arivaca Library
Board of Directors, Friends of the Oro Valley Public Library
Pima County Public Library Foundation Board

FROM: Michelle Simon
Deputy Director Support Services

SUBJECT: Support Services Report – November 2021

Facilities Projects - Ken McDonald, Facilities Administrative Specialist

Southwest Library: PCPL is in negotiations to purchase land for a new Southwest Library. Stay tuned for more to come!

Martha Cooper Library: The architects, Line and Space, LLC, continue to work on construction documents for the renovation of this library. Construction is anticipated to begin in Spring 2022.

Woods Memorial Library: Building will closed beginning November 13th and is projected to reopen in February. Items being addressed include moving the service desk to improve safety, restrooms update and reorganization of staff furniture for efficiency.

Support Services Manager Reports

Communications and Systems Office – Jen Maney and Reneé Bibby, Program Managers

Hoopla is now available!

Read, watch, listen to what you want, when you want it! The **popular on-demand streaming service**, [Hoopla Digital](#), is now available for free at Pima County Public Library. Customers can access **more than 950,000 titles** (audiobooks, eBooks, comics, music, movies, and TV) with **NO WAITING**. Content can be streamed from any computer, television, mobile device, or platform by downloading the Hoopla app for iOS, Android, AppleTV, Chromecast, or Roku. **Customers receive 5 checkouts per month in any format**. As if it couldn't get better... **Hoopla has quarterly bonus borrows**, which means customers can browse a specific selection from Hoopla curated lists and they don't count against monthly checkouts! [Read more](#).

Update to event calendar on website

The Library's event calendar listing got a makeover this month. In addition to a cleaner, more modern look, there are now images in the listing, clear indication when an event requires

registration and when that registration is full, and a better way to select dates to view. [See it here.](#)

Check out your branch page and see what's new!

All of our branch pages got updated this month as well. What changed:

- Photo on left
- Hours more prominent
- Events feed higher on page
- Holidays higher on page, next to events, which is more logical
- Map lower on page
- Book carousel full width, easier to browse

And there have been some great additions:

- Branch accessibility information
- Recent blog posts, news carousel specific to branch
- Featured services icons can be highlighted
- Get a library card bar added

[See all the new pages here.](#)

Grants and Administration Office – Beth Matthias-Loghry, Library Services Manager

Grant Opportunities PCPL will pursue:

MOBILE CONNECTIONS - TELE- HEALTH MOBILE Clinics – (an internal LSTA opportunity) Funds will provide Mobile Health Clinic services for outlying areas (Arivaca, Ajo) and on a PCPL mobile outreach van. Funding supports a portable back pack kit with BP cuffs and stethoscope, digital weigh scale, diabetes monitoring kit. The data can be gathered and transmitted - through iPad(s) and transmitted through a licensed EKO software. These supplies are offered in support Nutrition/Wellness Training for patrons via video conferencing in the library or around the van. Conversational Tele-health sessions might include talking to a counselor, a health coach, or a psychologist.

Library Services and Technology Act (LSTA) sub-grants and express grants. LSTA funds come from the Institute of Museum and Library Services (IMLS) through its Grants to States program.

General LSTA sub-grants allow libraries to explore new and continuing services within the parameters of the LSTA purposes and priorities.

Express grants have pre-set funding limits, activities and outcomes. Express grants focus, design and intention(s) are explicitly stated. All grants in the **Institutional Improvements** category are express grants. These opportunities are the same as 2021, and focus on Wi-Fi Expansion, Hotspot Lending and quality presenters for staff training.

New express grants are **Community Memory** - creating do-it-yourself digitization spaces for photos, video, sound recordings, etc.; and **Teen Connections** Internship project - to support career and college readiness through connected learning, library internships for teens.

This year IMLS has awarded American Rescue Plan Act monies to the Arizona State Library adding three million six hundred and forty thousand dollars of potential funding and non-cash contributions in support of libraries throughout the State of Arizona.

PCPL Application(s) submitted

The Writers in Residence in Libraries Mini-Grant provides funding for two (2) Writer's residencies. Each Residency spans a three-month period, one to begin in February and the other in May. Writers are asked to spend four hours a week working for PCPL with assigned time with customers through consultations and workshops. Hours are flexible, for each WIRL is asked to offer 4 hours of consultation time each week of the residency, and 3-4 public programs or workshops during the residency. The library has sent out nominating letters and interest forms to about six authors, to select and secure WIRs and prepare the application in support of this very successful program.

And Guess what! **Wynne Brown** (website: <https://wynnebrown.com/>), and **Lori Alexander** (website: <https://www.lorialexanderbooks.com>) have agreed to be our WIRLs. We are negotiating with Adam Rex to add one more residency for 2022.

In the hopper - for Pima County Board of Supervisors Approval

ARPA STEAM for Arizona Libraries allowed Pima County Public Library (PCPL) to choose from a menu of devices and kits to be purchased by the State Library to support STEAM programs.

PCPL will meet IMLS goal to be "responsive to pandemic related economic and community needs," for the residents of Pima County by providing informal education opportunities for diverse audiences. PCPL will track progress against STEAM activity types and the number of programs and resources made available in support of priorities and initiatives, including Early Math, Ready Set School, Dial-A-Story, 101 spaces, (and through outreaches with the new Mobile 101 van) and camps for youth, and in support of the SEED library and community-based science initiatives.

Library Call 2022 Pima County Public Library (PCPL) applied to extend its subscription to Library Call in order to continue its **Dial-a-Story Storytime Direct and Studio Program** through September 2023. This non-cash award adds additional Library Call minutes, and will allow PCPL to create and sponsor Library Call- Dial A Story Services for another year on a toll free basis.

Collection Development and Technical Services – Technical Services: Diane Ward, Librarian II and Collection Development: Elizabeth Taylor, Michelle Creston, Sara Vega, Librarian Is

The **Collection Development Office (CDO)** recently welcomed a new librarian into the department! As the Diverse Materials selector, she will order multicultural materials in all formats, participate in affinity team meetings, and assist with a variety of other projects. This month, Collection Development staff met with Overdrive in an annual "Year in Review" meeting.

Here is what we learned:

- Romance continues to be the most popular ebook genre
- Mysteries are most popular in audiobook

CDO staff have participated in system wide meetings about the collection and engaged in trainings provided by Innovative and Brodart. Mid-month, staff attended a lecture at Pima Community College West campus titled "Dangerous Books: A Library Discussion on Censorship, Intellectual Freedom, & Banned Books like *Mein Kampf*." Finally, we are excited to announce the creation of a document available on the intranet allowing collection development to share titles of interest with staff.

The **Technical Services Department (TSV)** has a new librarian as well! As the acquisitions librarian, she will focus on working with vendors to make sure we purchase all the items chosen by CDO. Monthly inventory efforts are going well! This is our third month running.

TSV staff have been holding meetings with our vendors to determine how they can help us acquire more inclusive materials from a variety of sources to better represent our community. Simultaneously, we are making our catalog more searchable in different languages, including subject headings in those languages.